

Compliance Hotline

1-800-401-8004

or

www.lighthouse-services.com/madisoncortlandarc

Confidential reporting without fear of retaliation



WHAT TO REPORT (examples):

- Falsification of records
- · Conflicts of interest
- Misuse of company property
- Violation of confidential information on the individuals we support
- Failure to comply with Arc Madison Cortland's Standards of Conduct

Or contact the Compliance Officer:

Karen Stace, Compliance Officer 315-363-3389 Ext. 1320 Arc Madison Cortland 701 Lenox Avenue Oneida, NY 13421 Karen.Stace@arcofmc.org The Hotline is a secure system that only the Compliance
Officer has access to. You may leave your concern anonymously if you wish.